

DEVELOPMENT OF A QUALITY MANAGEMENT SYSTEM ACCORDING TO ISO 9001:2008

Purpose:

To help understand the fundamental principles of ISO 9001:2008 and develop a Quality Management System and take their companies through the certification process as well as the maintenance of the system

Duration:

5 Days

Cost:

R11 500 per person

Course content:

- Detailed discussion of the ISO 9001:2008 Quality Management Systems
- Group work through on the development of policies and procedures required by the standard
- Pitfall with regard to implementation
- Development of a Quality Manual and Mandatory Procedures
- Case Studies and Group work
- Detail outline of Process management
- Process Mapping
- Controls needed on the QMS
- Understand Quality Management System principals.
- Linking strategic plan and direction of the company with the QMS
- Document Templates
- Formats
- Procedure writing techniques
- How to develop policies
- How to develop Procedures



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- How to develop Work Instructions
- Development and implementation steps (Gantt charts)
- Audit checklist based on ISO 9001:2008 requirements
- Problem Solving and Decision Making

Benefits:

- Participant will be able to set-up an implementation plan
- Be able to co-ordinate the development and implementation of the QMS
- Be able to track changes and update QMS system
- Report to management on progress or deficiencies found
- Maintain the QMS

