

INTRODUCTION TO QUALITY CONTROL

Purpose:

An introduction into the basic aspects of Control of Quality and the related subjects in achieving quality performance.

Duration:

1 Day

Cost:

R2500 per person

Course content:

- Basic Inspection
- Defining Quality Control
- Defining Quality Assurance
- What is Quality Management?
- What is a Quality System?
- First steps to Quality Assurance
- The Quality Loop
- Defining the Cost of Quality
- What is Product Quality?
- A Quality Control System
- Specifications and Quality
- Quality Control Elements
- Metrology and Inspection techniques
- Problem Solving

Benefits:

- Understand the basics of quality control
- Understand how Quality Assurance differs from Quality Control
- Understand the basics of a quality system
- Appreciate elements of Quality costs
- Appreciate what is meant by a quality system

