

SHOP FLOOR QUALITY AWARENESS TRAINING

Purpose:

An introduction course to all shop floor workers and taken from the curricula of International and National Certification bodies to guide shop floor operators to a Quality Driven Excellence in understanding the basis and fundamentals of quality

Duration:

1 Day

Cost:

R800 per person

Course Consists:

- The importance of Quality and Quality Management System
- Quality Concepts
- Customer Satisfaction and Workmanship pride
- How processes affect each other
- The roles and importance of workers in an organisation
- Technical concepts in Quality
- What is Quality?
- Quality - what does it mean to the company?
- Quality Assurance - How company ensures quality
- Quality Policy
- Technical Concepts of Quality

Benefits:

- Motivated with respect to Quality
- Understanding their role and importance as a whole to the economy of the country.
- Taking pride and ownership of one's work and striving towards excellence
- Basic Quality Principals and Rules
- Technical measurement skills
- Statistical analysis

