

PROJECT MANAGEMENT AND QUALITY

Purpose:

This course focuses on both the management of product quality and the management of the process quality for creating project deliverables. It provides exposure to the tools, techniques, and metrics used to ensure that sufficient product and process quality is achieved. It includes assignments which allow participants to learn how to plan quality into a project and determine key metrics to manage project and process quality.

Duration:

3 days

Cost:

R12 700 per person

Course Content and Schedule:

1. Module 1: Introduction to Project Quality Management
 - Overview of Quality
 - Foundations of Quality Management
 - Overview of Project Quality Management
2. Module 2: Plan Quality
 - Overview of the Plan Quality Process
 - Inputs to the Plan Quality Process
 - Tools and Techniques for the Plan Quality Process
 - Outputs from the Plan Quality Process



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3. Module 3: Perform Quality Assurance

- Overview of the Perform Quality Assurance Process
- Inputs to the Perform Quality Assurance Process
- Tools and Techniques for the Perform Quality Assurance Process
- Outputs from the Perform Quality Assurance Process

4. Module 4: Perform Quality Control

- Overview of Perform Quality Control Process
- Inputs to the Perform Quality Control Process
- Tools and Techniques for the Perform Quality Control Process
- Outputs from the Perform Quality Control Process

5. Final Exam

Who should attend?

This course is primarily designed for project managers or individuals who have had project management training or experience, including exposure to basic project management techniques such as scope, activity, and resource planning.

