



To whom it may concern

We are writing this letter to confirm the service that was provided to MTN South Africa by World Wide Industrial & Systems Engineers (WWISE) from 2010 until 2013

As an company we continually recognize the contribution our partners who assist us to achieve our goals and continuously deliver quality service we to our valued customers in a very dynamic environment that our company operates in

WWISE assisted us to develop and implement an Integrated Management System in line with ISO 9001:2008, ISO 14001:2004 and OHSAS 18001:2011 for our Technical Facilities country-wide, WWISE were also instrumental in developing a customized web-based management tool that controlled all processes electronically.

WWISE has worked with other projects including development of a Greenhouse Gas management system which included a web-based calculator, development of procedures and manuals for use by the staff to ensure correct and accurate emissions are reported together

We highly recommend WWISE on any projects that they wish to embark on and are delighted with the services provided to MTN to globally stand out as one of the leading telecommunication Industries in the world

Willem Weber
Senior Manager: Core Implementation

A handwritten signature in black ink, appearing to read 'Willem Weber', is written over a horizontal dashed line.

Date: 2014.05.23