



MAFOKO SECURITY PATROLS (PTY) LTD

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REFERENCE LETTER

08th February 2018

To: World Wide Industrial and Systems Engineers (WWISE)

Mafoko Security Patrols PTY LTD would like to confirm that it has been working with World Wide Industrial and Systems Engineers (WWISE) in 2017 on the assistance of Developing, Implementing, Training and Maintaining our ISO Management Systems.

Our Scope of work with WWISE included but not limited to:

- ISO 9001:2015 Quality Management Systems (QMS) Implementation and Transition from ISO 9001:2008 which includes:
 - Awareness Training
 - Strategic Planning of Executive Management Objectives and incorporating these objectives into the business that are aligned to ISO Standards Requirements.
 - Organizational Design - Performance Management System, linked from Strategic Objectives, to Departmental Objectives to Key Performance Areas/Indicators.
 - **Process Mapping and re-engineering (Industrial Engineering)**
 - **Risk assessments per process in accordance to ISO 31000**
 - Updating of all ISO Mandatory Documentation (Policies, Procedures, Forms and Templates)
 - Updating and Streamlining Standard Operating Procedures and Work Instructions
 - On the Job Training and Assessments for all staff on the updated Management System
 - Maintenance Planning and reviewing corrective and preventive maintenance plans
 - Supplier/Contract Management
 - Internal Audit Training and Coaching
 - Non-conformance, Corrective Action and updating Risk Assessments Workshops
 - Management Reviews
 - Assistance with Third Party Certification Audits
 - Maintenance of the ISO Management System

With successful transition audit with SABS Mafoko Security Patrols PTY LTD would like to thank WWISE for their professional group of consultants, dedicated and hands on approach.

We wish to engage on further projects with WWISE in 2018 on various other ISO Management Systems and increasing our scope.

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