

February 20, 2018

Dear: World Wide Industrial and Systems Engineers (WWISE)

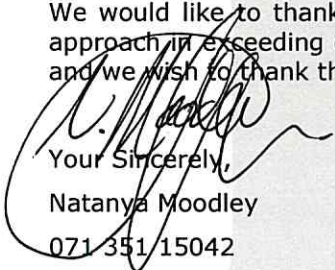
Teraco Data Environments would like to confirm that it has been working with World Wide Industrial and Systems Engineers (WWISE) from 2016 on the assistance of transitioning and training on our ISO Management Systems.

Our Scope of work with WWISE included but not limited to:

- ISO 9001:2015 Quality Management Systems (QMS) transition from ISO 9001:2008 which includes:
 - Gap Analysis Audit
 - Assisted with setting the framework for Strategic Planning to ensure this meets the ISO Standards Requirements.
 - Assisted with updating of all ISO Mandatory Documentation (Policies, Processes, Procedures, Forms and Templates)
 - On the Job Training and Assessments for process owners on the updated Management System
 - Assisted with Management Reviews
- ISO 27001:2013 (Information Security Management Systems) ISMS assistance which includes:
 - Gap Analysis Audit
 - Assisted with updating of all ISO Mandatory Documentation (Policies, Processes, Procedures, Forms and Templates)
 - Internal Audit Training
 - Assisted with Management Reviews
- ISO 50 001:2011 Energy Management System (EnMS) assistance which included:
 - Energy Management System assistance, training and document review
 - Internal Audit Training

WWISE have assisted Teraco over the last 2 years in auditing, assisting and updating our multiple ISO Management Systems and integrating them into one Business Management System through multiple sites in Cape Town, Durban and Johannesburg.

We would like to thank WWISE for their professional group of consultants, hands on approach, customer focus approach in exceeding our expectations and always delivering before time. Their services have been remarkable, and we wish to thank them for their wonderful contribution.


Your Sincerely,
Natanya Moodley
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