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Friday 9th May 2014

RE: REFERENCE LETTER FOR WORLD WIDE INDUSTRIAL AND SYSTEMS ENGINEERS

This letter serves to state that World Wide Industrial and Systems Engineers (WWISE) has assisted ISF Services in attaining their ISO 9001:2008 Certification with the South African Bureau of Standards.

WWISE has also developed a successful web-based Quality Management System allowing ISF Services Contractors, Clients and Employees to control their processes electronically. The Customized Enterprise Management System which controls our QMS on a Web-Based Platform and Integrated it with a Project Management Tool, which allows ISF and our Clients to monitor the progress of projects online at any time.

WWISE assists in the Maintenance of this system and provides continuous support in Auditing, Consulting and Training in SHEQ Services

Their sheer drive to fulfil the term Quality has been highly acknowledged by all staff as the system has added value to employees, clients and contractors.

ISF Services and WWISE have developed a great business relationship over the past 5 years. Working together both companies have adapted and grown in strengths in developing and managing the systems, with the ultimate goal of client satisfaction, whilst adhering to policies and procedures.

We highly recommend WWISE.

Yours Sincerely and in Quality

A handwritten signature in black ink, appearing to read 'Shavir Maghnath'.

Shavir Maghnath
Project Office Manager